



www.acsp-ca.org  
info@acsp-ca.org  
Toronto, Canada

We are conducting a survey on Settlement Practice to better serve immigrants, refugees and asylum-seekers in Toronto. The goal of the survey is to improve best practices, appropriate interventions and policy suggestions. We are looking for volunteers to participate in the study.

All information will be kept confidential. The transcripts will only have initials or numbers on them.

As researcher's we may use the surveys for instructional purposes, presentations or journal articles. This is to assure that there is no physical or emotional risk involved.

You may withdraw if you do not feel like participating during or after the survey is administered. In this connection, you will have to provide a written consent for your participation.

#### INFORMED CONSENT

I have understood the goals of the survey on settlement practice: initial here

I also understand that all information will be kept confidential. If at any time I wish to withdraw I can do so. I understand that I can make no financial claims for the information gathered or published: initial here

I have read all the information and agree to participate in the study: initial here

Signature of the participant.

Signature of the interviewer.

Date:

**SETTLEMENT PRACTICE SURVEY**

1. What makes you excel in your role, explain in detail.

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2. What challenges do you see in your role?

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3. How do you overcome challenges in your role and what steps do you take to resolve ethical issues that may arise?

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4. What would you like to improve in the settlement sector?

Specify

1. \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_

4. \_\_\_\_\_

5. \_\_\_\_\_

6. \_\_\_\_\_

5. Would you like to receive more PD in the field and if "yes", what topics would you like covered.

Yes \_\_\_\_\_ NO \_\_\_\_\_

Topics

1. \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_

4. \_\_\_\_\_

5. \_\_\_\_\_

6. \_\_\_\_\_

